



Suffolk & North East Essex

**Training Hub**

# Professional Ambassadors

## ARRS Clinical Lead – Olivia Allen

Supporting existing and future Clinical workforce

Hello, my name is Olivia and I am the **ARRS Clinical Lead** for Suffolk and North East Essex (SNEE) Primary care Training Hub. I am a Physiotherapist who has been working within the NHS across various specialities for the past 19 years in the acute, primary and secondary care sectors. My role within the training hub is as a ARRS Clinical Lead where I will be **advocating various ARRS clinical** professions within primary care acting on behalf as their ambassador in General Practice. Specifically Allied Health professionals.

### Roles supported directly:

- All Allied Health Professional roles: Physiotherapist, Podiatrist, Paramedic, Dietician, Occupational Therapist
- Support other clinical roles i.e. Nursing Associate, Mental health Practitioner

I act as a **direct point of contact** for Clinical ARRS Roles, GP surgery staff, Third Party organisations, Higher Education Institutions, students and wider health professionals in General Practice. Supporting all with any profession specific ARRS related queries.

I am supporting the existing clinical workforce with any **career development (including First Contact Practitioner and Advanced Practice development) and networking** support they may need in their role.

Assisting with **ARRS workforce growth** in primary care by supporting GP surgeries and PCN's with successful recruitment and **embedding of new ARRS Roles** to their practice under the additional roles (ARR's) scheme.

Assist with **increasing and supporting ARRS role student placements** into primary care, further building our future workforce.

If you are any of the above clinical professionals or have any of these roles working within your team here in Suffolk and North east Essex, please feel free to contact me direct for any support. I will be glad to help!



## Non-Clinical Workforce Lead – Gill Holden

Supporting existing and future non-clinical General Practice workforce

Hello....I am Gill the **Non-Clinical Lead** for the Suffolk and North East Essex (SNEE) Primary care Training Hub.

I have been in the NHS for over 20 years in an eclectic career spanning secondary care, commissioning and primary care. I have worked as a Practice Manager on several occasions during this time and, when I moved to Suffolk from London in 2019, to take up a PM post in Coastal Suffolk where I still work.

This is an innovative step for our Training Hub as training to date has largely focussed on supporting clinical roles. However, we are passionate about **developing and supporting our non-clinical workforce** which makes up over 50% of staff in SNEE.

We will be looking at supporting **all non-clinical roles** in primary care including those staff in:

- Administration
- Care navigation
- Management
- Personalised care roles – Care Co-ordinator, Social Prescribing Link worker, Health and well-being coach

If you would like to chat to myself or one of our team, we would value your input and ideas on how we can best support you and your teams moving forwards. Please do email and we will be glad to help!

[Gill.holden@snee.nhs.uk](mailto:Gill.holden@snee.nhs.uk)

[training.hub@snee.nhs.uk](mailto:training.hub@snee.nhs.uk)



## Physician Assistant Ambassador – James Catton

Supporting existing and future Physician Assistant workforce

I would like to introduce myself as the **Physician Assistant Ambassador** for Suffolk and North East Essex (SNEE) Primary Care Training Hub. I am also a Physician Assistant working in General Practice within Suffolk.

I aim to support the **current and future Physician Assistant workforce** with the following:

- **Advocating** the role of Physician Assistants
- Arranging and **supporting PA students** on placement in GP surgeries
- **Recruitment, interviews and retention** of Physician Assistants
- **Training and development** of PAs

If you are a Physician Assistant working in Suffolk and North East Essex, please feel free to contact me direct for any support.

