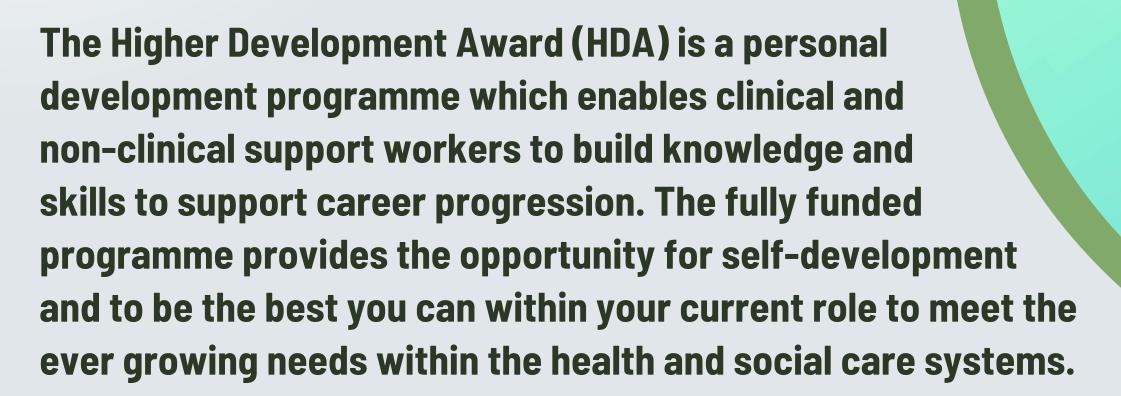
## HIGHER DEVELOPMENT AWARD LEVEL 2







- Personal Development
- Coaching & Mentoring
- Customer Service
- Solving Problems
- Develop working relationships

In addition to the 1 day per month study day, you will have access to online tutor led Maths, English & Essential Digital Skills workshops as well as a variety of online resources and workbooks to help self-study during the course. A dedicated tutor will also be on hand to guide you through to successfully completing your qualifications.



Induction
Session to
provide course
details



6 x Online
Sessions in all
course areas
(Monthly)



Functional Skills
Sessions to enable
Level 2 English &
Maths achievement



Interactive sessions
to achieve Level 2
Team Leading
Certificate



Service Improvement Project

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