

HIGHER DEVELOPMENT AWARD

LEVEL 2

The Higher Development Award (HDA) is a personal development programme which enables clinical and non-clinical support workers to build knowledge and skills to support career progression. The fully funded programme provides the opportunity for self-development and to be the best you can within your current role to meet the ever growing needs within the health and social care systems.

This course will help to develop a range of skills such as:

- Personal Development
- Coaching & Mentoring
- Customer Service
- Solving Problems
- Develop working relationships

In addition to the 1 day per month study day, you will have access to online tutor led Maths, English & Essential Digital Skills workshops as well as a variety of online resources and workbooks to help self-study during the course. A dedicated tutor will also be on hand to guide you through to successfully completing your qualifications.



Induction
Session to
provide course
details



6 x Online
Sessions in all
course areas
(Monthly)



Functional Skills
Sessions to enable
Level 2 English &
Maths achievement



Interactive sessions
to achieve Level 2
Team Leading
Certificate



Service
Improvement
Project

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